

Mirigi

The concierge that acts.

Residents ask. Miri acts. Your team focuses on
hospitality that matters.

TWENTY YEARS IN LUXURY CONCIERGE · MIAMI · MONTEVIDEO · PUNTA DEL ESTE




About Mirigi

A CONCIERGE THAT DOESN'T JUST ANSWER — IT ACTS.

Mirigi is the **complete concierge platform** for a luxury condominium — one system that lets residents reach every service and lets staff run every operation, all under the building's own brand.

At its center is **Miri**, the first AI concierge agent built to **act, not just answer**. Residents ask in plain language — *“bring my car up in ten minutes,” “book the spa for Thursday morning”* — and Miri carries the request through to completion. The conversation is the interface.

For the building, Mirigi means a **front desk that handles more with less friction**, shared spaces that run without spreadsheets, and residents who feel genuinely looked after. A concierge that works every hour your staff cannot.



WHY MIRIGI

What sets Mirigi apart



ACTS — DOESN'T JUST ANSWER

Miri is the first AI concierge built to complete requests end-to-end. A resident says “bring my car up in ten minutes” — Miri queues the valet and sends confirmation. No forms, no holds, no follow-up call.



YOUR BRAND ON THE APP STORE

The resident app carries your building's name, logo and identity — published as your own branded app on the App Store and Google Play. Every resident sees your property, not a generic platform.




TWENTY YEARS OF CONCIERGE DNA


Our team has refined concierge and building operations workflows since 2003. Every workflow, every edge case, every staff console view reflects two decades of operational learning across the Americas.




THE WHOLE BUILDING IN ONE APP

Concierge services, smart-home control, visitor access, deliveries, valet, amenity reservations, building automation — all in a single conversation-first interface residents already have on their phone.

 Gives your front desk hours back every day

 Turns service into a reason residents renew

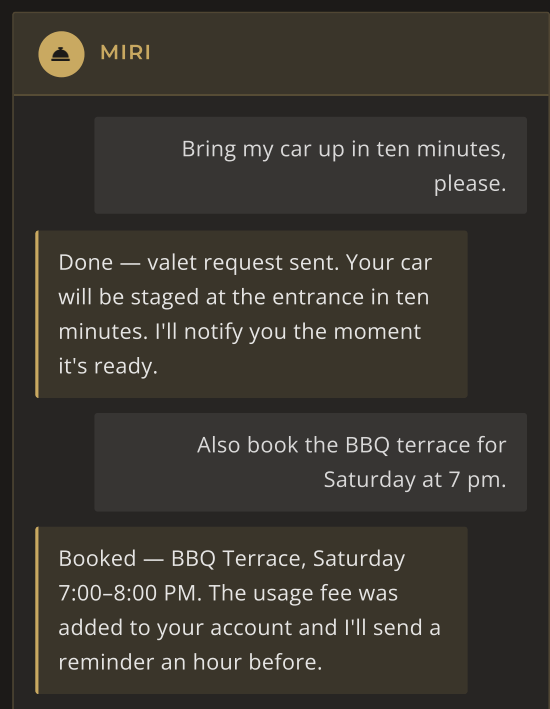
 Fewer missed deliveries, fewer complaints, calmer operations

The conversation is the interface.

Residents ask in plain language. Miri places the order, calls the valet, books the amenity — carrying each request through to completion without menus, forms, or waiting on hold.

- Restaurant orders placed and tracked
- Valet queued and confirmed
- Amenity reservations booked
- Visitors pre-authorized
- Smart-home scenes triggered
- Service requests logged

Every Miri action flows through the same workflows your staff already uses — nothing changes on the back end. Inbound calls drop. The team focuses on in-person hospitality.



COMPLETE PLATFORM

Features

01 Miri — The First AI Concierge Agent That Acts

03 Amenities Reservations

05 Last Mile Shopping Revolution for Restaurants

07 Visitor Authorization

09 Building Automation

11 Panic Button

13 Expenses Integration

15 Paperless Communication

17 Cameras

02 Staff Console & Front-Desk Operations

04 Delivery Tracking

06 Maintenance & Service Requests

08 Valet Parking

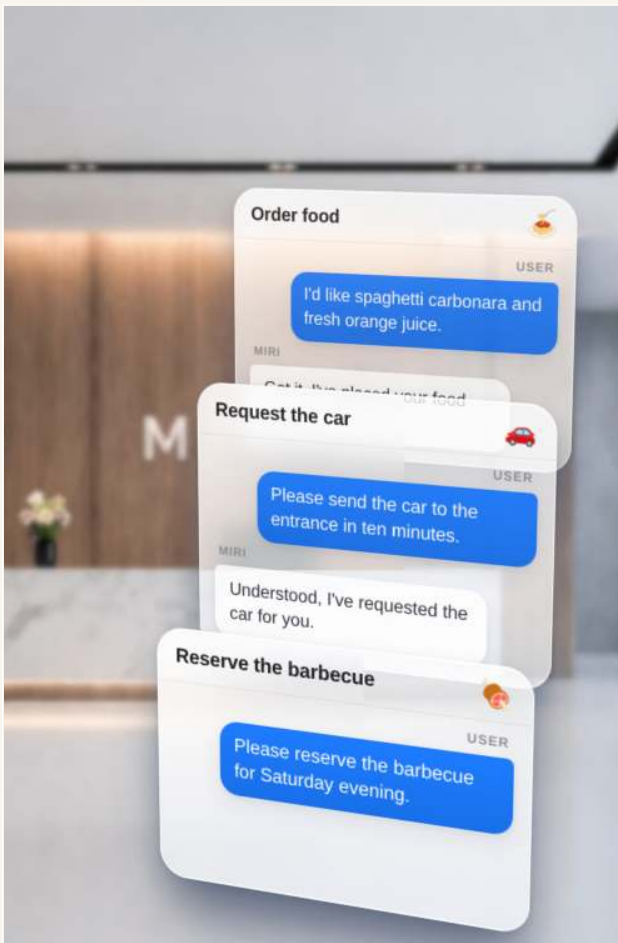
10 Intelligent Home

12 Fully Customizable

14 Reports

16 Digital Polls

18 Bespoke Solutions



MIRI — THE FIRST AI CONCIERGE AGENT THAT ACTS

Miri is the first AI concierge agent that acts — not just answers. She places orders, calls the valet, and books amenities end-to-end.

STAFF CONSOLE & FRONT-DESK OPERATIONS

A real-time operations console for every member of the building's team — front desk, concierge, management, security, valet, maintenance, restaurant — with role-scoped views and twenty years of operational refinement behind every screen.





AMENITIES RESERVATIONS

Reserve building amenities easily with Mirigi.

DELIVERY TRACKING |

Track deliveries in real-time and receive notifications with Mirigi.



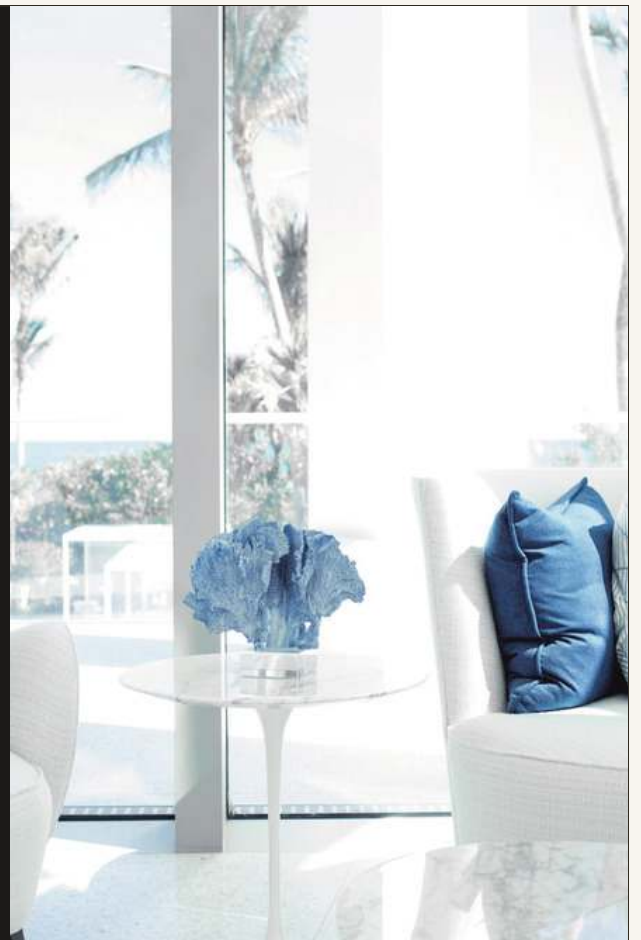


LAST MILE SHOPPING REVOLUTION FOR RESTAURANTS

Use Mirigi to connect residents with in-building and partner restaurants, browsing full menus and receiving real-time updates on their orders from preparation to delivery or pickup.

MAINTENANCE & SERVICE REQUESTS |

Submit and track service requests efficiently with Mirigi.





VISITOR AUTHORIZATION

Authorize visitors easily and securely with Mirigi.

VALET PARKING |

Request and track your car with Mirigi's valet parking feature.



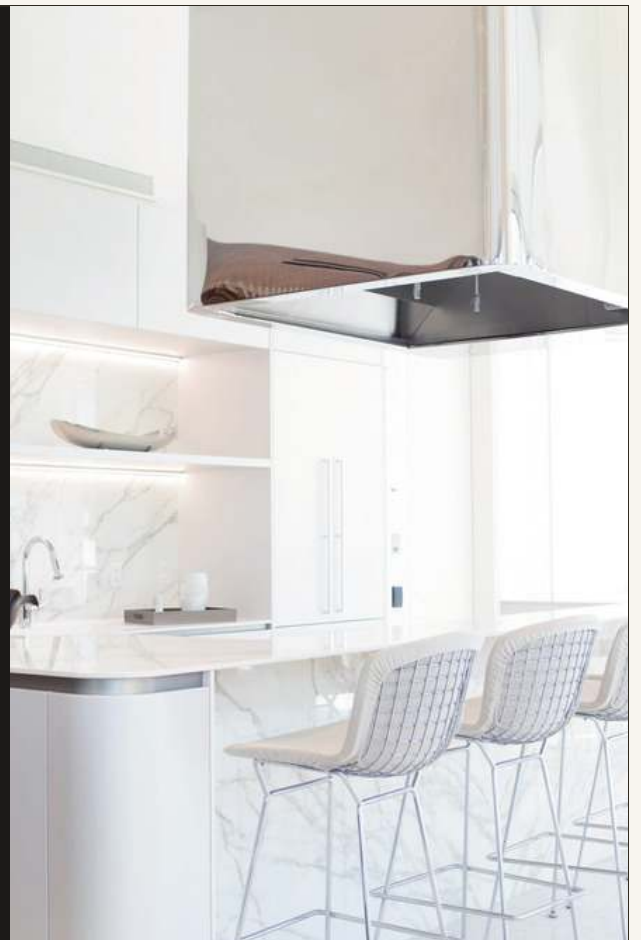


BUILDING AUTOMATION

Connect the building's sensors and controls into Mirigi, so residents and staff act from one app.

INTELLIGENT HOME |

Control your smart home seamlessly through Mirigi.





PANIC BUTTON

Trigger emergency alerts instantly with the Panic Button feature — ensuring resident safety and a fast staff response.

FULLY CUSTOMIZABLE

A fully branded mobile app tailored to your property — your name on the icon, your identity in every screen, on the App Store and Google Play.





EXPENSES INTEGRATION

Integrate expense management and online payments with Mirigi.

REPORTS

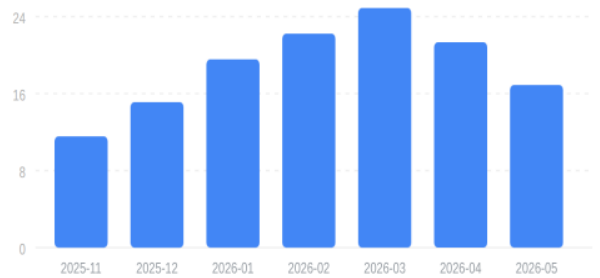
Custom reports per building — any question your data can answer, presented as a clean chart or downloadable table.

notifications per month

Group: notifications

Results - 7 rows

Graph Table





PAPERLESS COMMUNICATION

Communicate efficiently and eco-friendly with Mirigi's paperless feature.

DIGITAL POLLS |

Conduct polls and gather resident feedback easily with Mirigi.





CAMERAS

Monitor building areas in real-time with Mirigi's camera feature.

BESPOKE SOLUTIONS |

Explore Mirigi's bespoke modules and custom app development.



BUILDINGS THAT TRUST US



ASIA

Brickell Key, Miami

"My car waits at the entrance before I reach the lobby."



JADE BEACH

Sunny Isles Beach, Miami

"Packages arrive with an instant notification — no concierge calls."



JOY MONTEVIDEO

Montevideo, Uruguay

"Guests are pre-authorized in seconds — the front desk lets them in by name."



LOMA VERDE

Punta del Este, Uruguay

"I love how easy it is to ask Miri for a reservation."



SIGNATURE AT THE SEA

Playa Brava, Punta del Este

"I open the gate and dim the lights from the same conversation."



TORRE ONE

Punta del Este, Uruguay

"The board sees real numbers now — not guesses at the annual meeting."

BUILT ON A FOUNDATION YOU CAN TRUST

Expertise, security, and a partnership built to last.



TWENTY YEARS OF OPERATIONAL MATURITY

Building concierge software since 2003, with offices in Miami, Montevideo and Punta del Este. Every workflow reflects two decades of real-world learning across the Americas.



ROLE-BASED ACCESS FOR EVERY TEAM

Front desk, valet, management, security, maintenance — each role sees exactly the work that belongs to them. Permissions are configured per building, so you define how your operation is structured.



RESIDENT DATA STAYS PRIVATE

Resident information is scoped by role and by unit. We never sell or share it. Sensitive operations require two-factor authentication, and every action leaves a full audit trail.



ONBOARDED AND SUPPORTED BY OUR TEAM

We manage setup, staff training, resident onboarding, and ongoing support. You get a live, running concierge — not a self-service configuration project.

LET'S TALK

BOOK A PRIVATE 30-MINUTE WALKTHROUGH.

Real features, real building, no slides, no commitment. See Mirigi running live —
tailored to your property.



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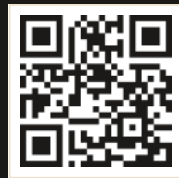
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SCAN TO SCHEDULE YOUR DEMO ONLINE

Mirigi

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